



Congratulations, Terrace Grove and Sunshine Terrace!

Over the course of the last twelve months, Pinnacle Quality Insight, a nationally recognized customer satisfaction firm, has interviewed the customers of Terrace Grove Assisted Living and Skilled Nursing & Rehab regarding their satisfaction levels. Customers were asked to evaluate several aspects of their received services.

From the results of these interviews, Pinnacle has determined that Terrace Grove Assisted Living has qualified for a Pinnacle Customer Experience Award in the following service areas:

- Overall Satisfaction**
- Personal Care**
- Dining Service**
- Response to Problems**
- Dignity and Respect**
- Activities**
- Move-in Process**
- Transportation Needs**
- Recommend to Others**
- Overall Customer Experience**

And Sunshine Terrace Skilled Nursing & Rehab has qualified for a Pinnacle Customer Experience Award in the following service areas:

- Activities**
- Admission Process**

The Customer Experience Award is awarded to care providers who have achieved best-in-class customer satisfaction standards within their peer group.

Congratulations to all of our Employees!



2 EMPLOYEE RECOGNITION

Terrace Grove

Employee of the Month!



Claire Edwards

Claire Edwards, Administrative Assistant at Terrace Grove is the March Employee of the Month. Claire is always happy and bubbly; her world is a kaleidoscope, forever the optimist! Her everyday goal is to aspire to be the “sunshine” in everyone’s life...and this she manages to do, she sprinkles sunshine wherever she goes. Claire, presently works 3 part time jobs and attends USU, where she is majoring in Special Education and Occupational Therapy, she has a full plate.

Some of her favorite things she enjoys doing in her spare time is; dancing, running, hiking, outdoor adventures, laughing, looking for a rainbow and loves the sun! She has a very close family and enjoys being with them, she loves bringing joy and laughter to everyone. Claire will meet her goals in life due to her

focus and optimistic outlook. We are so fortunate to have Claire in our corner here at Terrace Grove to “sprinkle her sunshine!”

Skilled Nursing & Rehab

Employee of the Month!



Allie Newell, LPN

Allie is one of our Nurses on Wing 4. She always goes the extra mile to ensure that the needs of our residents and their families are taken care of. We have received a lot of compliments from the families telling us how great she is at conquering difficult situations.

Allie always gives her best and expects the best of staff she is working with. Congratulations Allie!

Home Health & Hospice

Employee Spotlight!



Tessa Hafslund

Tessa Hafslund is our dynamite Sunshine Home Health office manager—she keeps us all in line. She began working with us 4 years ago and has become our go-to person. Tessa grew up northern California and has lived in

Utah for the past 23 years. She and her husband, Eric, enjoy spending time with their daughter, Haleigh and son-in-law, Jeff. They have 2 dogs, Buddy and Conner, and a cat, Tinkerbelle, and are excited to make room for an addition to the family in October, their first grandchild. Tessa is an advocate for our patients and enjoys talking with them. She enjoys getting to know the residents in the SNF and helping them any time she has the opportunity. Her duties as our home health office manager are many and varied. She is often given challenging special projects for the company and can always be counted on to produce top results. She stated: “I love to work here at Sunshine! I adore my work family and look forward to the wonderful smiles I get to see every day.” We are very fortunate to have such a dedicated member of our team as Tessa; she makes everyone’s work a little easier.



| | |
|------------------------|--------|
| Danny Reilly | 2-Mar |
| Polly Windley | 2-Mar |
| Diego Avilez | 2-Mar |
| Carrie Albrecht | 5-Mar |
| Tatiana Goodwin | 5-Mar |
| Shari Parson | 5-Mar |
| Heather Pace | 5-Mar |
| Brittney Davis | 6-Mar |
| Parker Cummings | 6-Mar |
| Rachel Dutson | 7-Mar |
| Rachel Call | 8-Mar |
| Leonard Stagg | 8-Mar |
| Kayla Johnson | 8-Mar |
| Giovanni Perez Lemus | 9-Mar |
| Nathan W DeSpain | 10-Mar |
| Roxanne Gibbons | 12-Mar |
| Cindy Jones | 13-Mar |
| Tyona Mather | 14-Mar |
| Remington Ames | 16-Mar |
| Eliza Cristina Motruna | 17-Mar |
| Valerie T Herzog | 20-Mar |
| Kim Nydegger | 20-Mar |
| Camille Earnshaw | 22-Mar |
| Alta Markeson | 24-Mar |
| Hailee Ainsworth | 24-Mar |
| Jake Rindlisbacher | 26-Mar |
| Shalisha Hosking | 27-Mar |
| Nicole Bassett | 30-Mar |
| Jill Eubanks | 31-Mar |
| Angela Smith | 31-Mar |

SERVICE AND DONATION NEEDS

Volunteering Opportunities

Terrace Grove Assisted Living is in need of volunteers. Please contact Nancy Bennett at 435-716-0504 or email her at nancy.b@sunshineterrace.com for more information.

We have summer picnics, bus rides, and other summer adventures that we need your help with!

Looking for a Service Project?

We are always open to volunteer service projects from any Community Groups, Schools or Churches.



Possible Eagle Scout Project:

One of our Storage areas is in need of some new shelving. This would be a great basic building project for anyone looking to get their Eagle Scout.

Please contact Cindy Jones at cindyj3@sunshineterrace.com or 435-754-0244 if you are interested or have any questions.



Terrace Grove is wondering if anyone has an extra piano lying around, or if you would like to buy us a new one. The piano would be put in our Rec. Therapy room and used for activities.

Volunteering Opportunities

Here at Sunshine Terrace we rely on our Volunteers year round to help with activities and day-to-day needs. Please contact Katie at katie.stauffer@sunshineterrace.com if you are interesting in participating in any other following:

- Adopt a Grandparent Program
- Assist with an Activity
- Plan and Implement Your Own Activity
- Practicum/Internships

Go to <http://www.sunshineterrace.net/volunteers/> for more information.

Sunshine Terrace is in need of some Electric Recliner Lift Chairs for some of our rooms. Any clean chair in good working order would be greatly appreciated.



We would love to have a Flat Screen TV in every room. They not only help us look up-to-date, but they usually have better picture quality and are lighter than traditional TVs.

OTHER WAYS TO SUPPORT



You Shop. Amazon Gives.

- Amazon will donate 0.5% of the price of your eligible AmazonSmile purchase to Sunshine Terrace Foundation, Inc. if you choose us as your charity at smile.amazon.com.
- AmazonSmile is the same Amazon you know. Same products, same prices, same service, same login.
- Support us by starting your shopping at smile.amazon.com!

TREAT YOURSELF

**Treat Yourself to a
Massage!**



\$45 for a 1 Hour Massage!

(effective 1-15-2018)

Appointments available Fridays

10:00 am—5:00 pm

Make appointments at the front desk or call

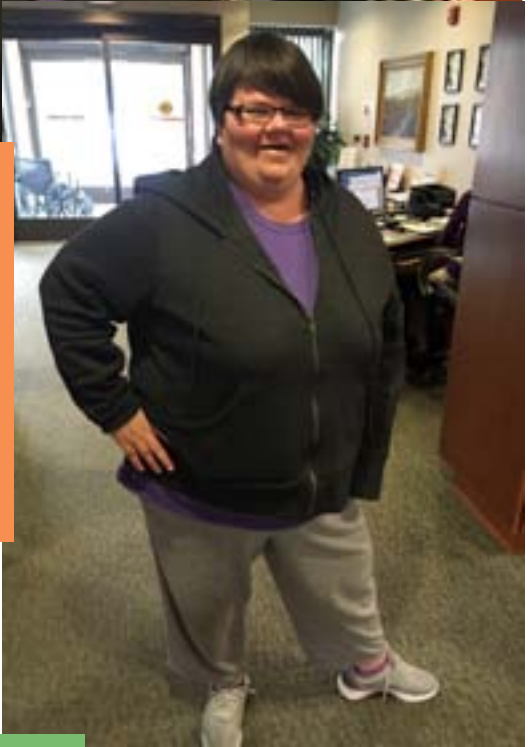
435-716-8535

RECENT EVENTS

Jennifer Goodin had a rough 2016 and 2017. Accidents and illnesses created a rocky path that landed her at Sunshine Terrace for rehabilitation multiple times, unable to walk and discouraged. On February 27, 2018, Jennifer paid a visit to her Sunshine Terrace care team and this time came in walking strong and proud. Jennifer has battled hard and we are so proud of her incredible progress!



Congratulations Jennifer, we love you and can't wait to see you reach even more of your spectacular goals! Love, Your friends at Sunshine Terrace

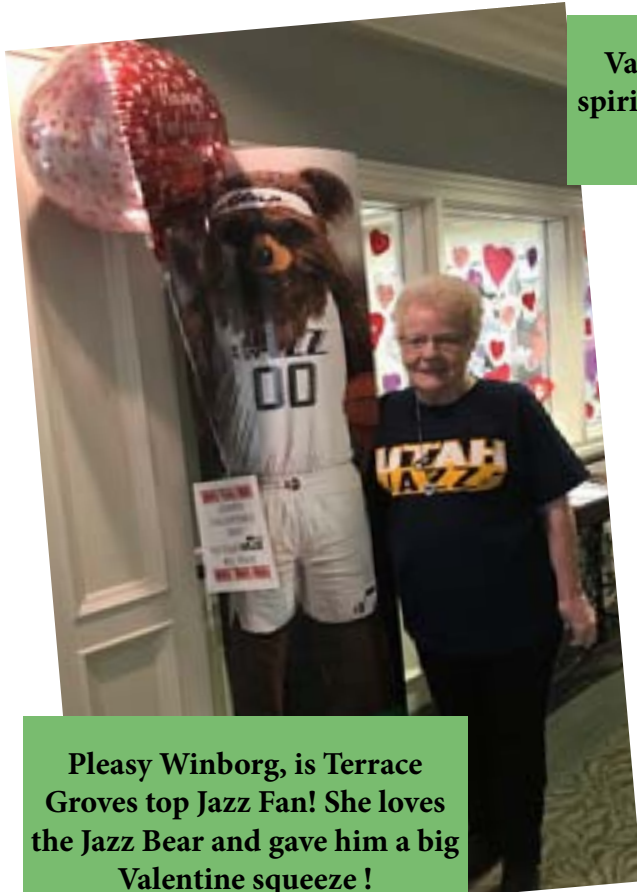


We celebrated the "Chinese New Year" here at Terrace Grove, Jean Pugmire was totally enchanted with this little beauty!

The children who helped us celebrate the "Chinese New Year" with a beautiful musical program. Dolores Keller was also captivated with these amazing musicians!



6 RECENT EVENTS



Pleasy Winborg, is Terrace Groves top Jazz Fan! She loves the Jazz Bear and gave him a big Valentine squeeze !

Valoy Bailey got in the Valentine spirit by wearing a shirt proclaiming "I Love Ewe" !



There was a lot of love in the air on Valentine's Day!



Valentine's Day is always a big reason to celebrate all of our sweethearts here at Terrace Grove, it's great fun for everyone!

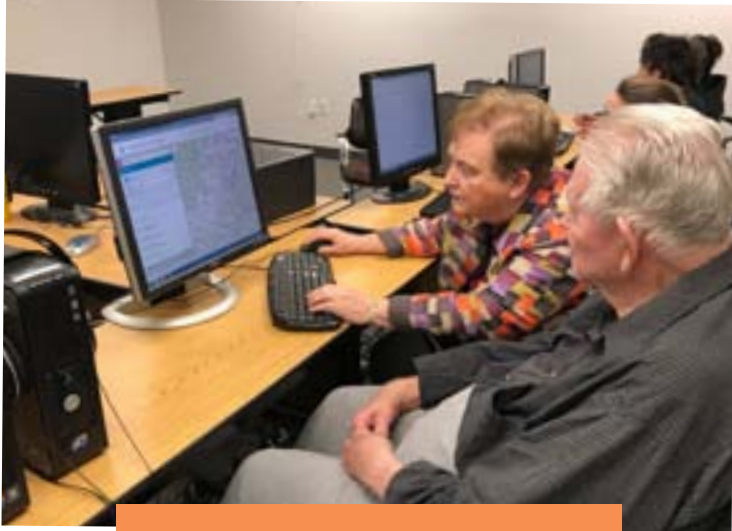
Terrace Groves Annual Valentine Royalty:

LaMar & Jeri Anderson were voted as King & Queen, they honored each other with a "Sweetheart Valentine" kiss!

Lael Feller was honored as Princess for the day and Roy Stewart as Prince for the Day along with our King & Queen LaMar and Jeri Anderson!



RECENT EVENTS (cont)



We have volunteers come once a month to help our residents work the Family History program!

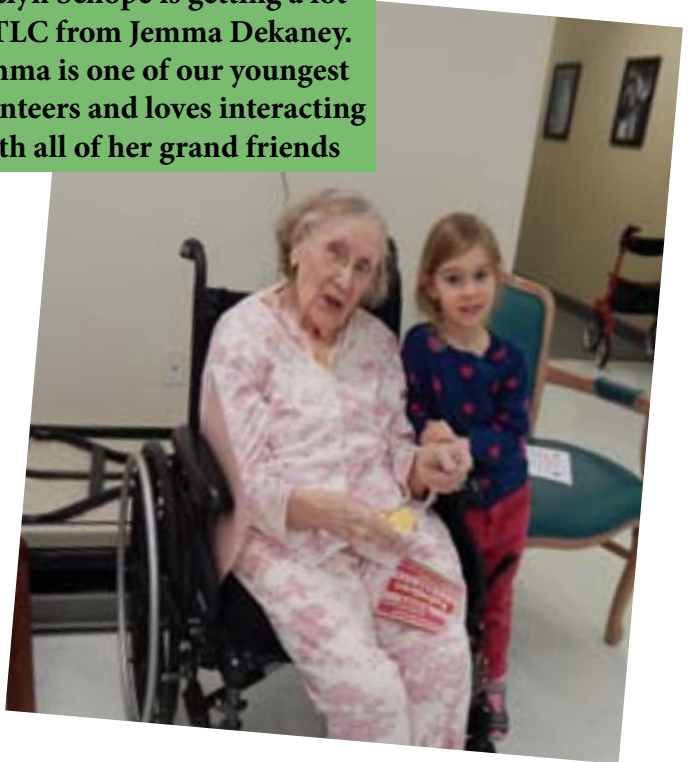


Mardi Gras Day: Celebrating Mardi Gras was a party!



Celebrating a birthday with our very own "Carl" from the movie Up - complete with balloons. As he works his way back to health, his smile lights up Sunshine Terrace's Rehab wing.

Evelyn Schope is getting a lot of TLC from Jemma Dekaney. Jemma is one of our youngest volunteers and loves interacting with all of her grand friends



FUTURE EVENTS



Olympic Activity: Practicing our Olympic curling skills!



Cooking Activity: Everyone had fun designing and eating their own pancakes!



We had lots of fun celebrating the Olympics this month! Check out our awesome SST Olympians!



For Rec. Therapy's Calendar please go to: <http://www.sunshineterrace.net/sunshine-skilled-nursing-rehab/>
For Terrace Grove's Calendar please go to: <http://www.sunshineterrace.net/terrace-grove-assisted-living/>